

SCRUTINY COMMISSION FOR HEALTH ISSUES	Agenda Item No. 7
10 NOVEMBER 2009	Public Report

Report of the Director of Adult Social Services

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ADULT SOCIAL CARE INSPECTION ACTION PLAN

1. PURPOSE

- 1.1 To present the action plan and progress update arising from the inspection of adult social care, undertaken in January 2009, to the Scrutiny Commission and to seek members' comments on progressing the work.

2. RECOMMENDATION

- 2.1 That the Scrutiny Commission notes and comments on the action plan and progress to date, identifying any further actions to improve performance in these services.
- 2.2 That the Scrutiny Commission agrees to receive updates on progress quarterly, either at meetings or via the bulletin.

3. LINKS TO CORPORATE PLAN, SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

- 3.1 Adult Social Services is a statutory function of the City Council and is reflected in the Sustainable Community Strategy/Corporate Plan through priorities around creating opportunities and tackling inequalities, promoting independence, choice and control and supporting and safeguarding the most vulnerable in our communities. The Local Area Agreement contains a number of targets which support these priorities.

4. BACKGROUND

- 4.1 The inspection took place in January 2009 and the report was published on 3 August 2009. Following the inspection, an action plan to address the inspection recommendations has been drawn up (attached). Key aspects include:
- Safeguarding – the actions are extracted from a comprehensive three year action plan overseen by the Peterborough Adult Safeguarding Board.
 - Carers – a new strategy and action plan is in place and progress in this area is good.
 - Self-directed support – key milestones this year have been met and the number of individual budgets is increasing. This marks a significant shift in how services are delivered and will achieve a step change in delivering more personalised services in line with our strategy.
 - User involvement, information and advice – a number of recommendations related to this theme and work is on-going in a number of areas.
 - Services for people with physical disabilities and sensory needs – a number of recommendations were made and work is being progressed.

5. CONSULTATION

- 5.1 A wide range of stakeholders were involved in the inspection. The action plan has been drawn up with input from NHS Peterborough staff, the NHS Peterborough Board and the Care Quality Commission.

6. EXPECTED OUTCOMES

- 6.1 Support for the action plan is essential to ensure that the services provided are delivered to a consistently high standard. Oversight and challenge by the Scrutiny Commission will ensure that agreed improvements are delivered.

7. NEXT STEPS

- 7.1 Work to progress the action plan will continue and it is recommended that the Scrutiny Commission receives quarterly updates.

8. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

"Independence, Wellbeing and Choice – Safeguarding Adults, Delivering Personalised Services, Working in Partnership, January 2009".